

Healthy Opportunity Pilot (HOP)



What is HOP?

HOP is a program orchestrated by the North Carolina Department of Health and Human Services (NCDHHS). **The intent behind this program is to address the medical and non-medical factors that drive health by having patients collaborate and achieve goals to help meet needs.** To be eligible for HOP services you must be a resident in an eligible county, have NC Managed Medicaid, and work with a Care Manager to enroll in services. If your PCP is JCMC as listed through the Department of Social Services you are eligible for both Care Management and HOP services, *free of charge*.

To get started in HOP services, please contact the Care Management Team at 910-420-5553. Your Care Manager will complete a referral for you and agencies in the local community will contact you to initiate services (following a brief assessment to ensure eligibility).

Housing & Utilities

- *One time* utility assistance
- Housing navigation & support
- *One time* move in assistance
- Home *accessibility & safety* modifications
- Housing remediation & inspection services
- *Short-term* post hospitalization housing assistance
- Healthy home goods (hepa filters, etc)

Healthy Food & Home Goods

- Nutrition Case Management & Classes
- Diabetes Prevention Class
- *Delivered or Pick Up* Food Boxes
- Healthy Meals & Medically Tailored Meals

Transportation

- Transportation assistance for health-related activities
- Reimbursement for gas for health-related activities *No current funding for this service*

Interpersonal Violence (IPV)

- IPV Case Management Services
- Parenting Curriculum
- Home Visiting Services

Referrals are not a guarantee of services. Some services may have a one-time lifetime cap or financial cap. Free food services are based on availability of donations. **Please contact your Care Manager for more information.**

Eligible counties include Avery, Beaufort, Bertie, Bladen, Brunswick, Buncombe, Burke, Cherokee, Chowan, Clay, Columbus, Edgecombe, Graham, Halifax, Haywood, Henderson, Hertford, Jackson, Macon, Madison, Martin, McDowell, Mitchell, New Hanover, Northampton, Onslow, Pender, Pitt, Polk, Rutherford, Swain, Transylvania, and Yancey.

**JCMC/AMM
Care Management
Team
910-420-5553**



HOP provides services to Managed Medicaid consumers that are not already provided by Medicaid.